

Malak Abdulredha Alqaidoom



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Bahrain

[Portfolio](#)

Summary

IT student at the University of Bahrain with a background in Creative Technology and Information. Experienced in customer service through training at Bahrain Islamic Bank. Passionate about technology, digital solutions, and improving customer experience, with strong technical and creative skills.

Education

- University of Bahrain **Fisrt year**
Bachelor of Information Technology (IT)
- Al-Hooraa Secondary Girls School
Creative Technology and Information

Certificates

- Zain Bahrain - Girls For Tech
- Ministry Of Education Bahrain - الإعلان التلفزيوني المصور
- Supreme Council For Environment - فكرة دائمة

Experience

- Customer Service , Bahrain Islamic Bank (BisB) **Feb 2025 - Mar 2025**
- Issued bank cards and contacted customers for card and cheque book collection
 - Assisted customers with ATM transactions, cash, and cheque deposits
 - Provided customer support and basic banking assistance

Skills

- Languages: Arabic (Native), English (Good)

Technical Skills:

- Microsoft Excel, PowerPoint, Access, Internet Research
- Adobe Photoshop, Illustrator, InDesign (Basic) , Canva, Social Media Content

Soft Skills:

- Communication, Teamwork, Time Management, Leadership, Multitasking